### **Service Guide**





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## **Our Service Guide**

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#### Benefits of AC cleaning including Ducts and Filter

Regular AC and duct cleaning offers numerous benefits, improving both the performance of your HVAC system and the overall quality of your indoor environment. Here are the key advantages:

#### 1. Improved Air Quality:

Regular cleaning removes dust, allergens, mold, and other contaminants from the air, reducing respiratory issues and promoting healthier indoor air.

#### 2. Enhanced System Efficiency:

· Clean ducts and AC components ensure better airflow and more efficient operation, reducing the workload on the system and saving energy.

#### 3. Extended System Lifespan:

Regular maintenance helps prevent wear and tear, reducing the likelihood of breakdowns and extending the life of your HVAC system.

#### 4. Lower Energy Bills:

• An efficiently running system uses less energy, which can significantly lower your monthly utility bills.

#### 5. Consistent and Reliable Comfort:

Clean and well-maintained systems can more effectively and evenly distribute air, maintaining consistent temperatures and comfort levels throughout your home.

#### 6. Reduced Odors:

Removing dust, mold, and other contaminants helps eliminate unpleasant smells from your HVAC system and home.

#### 7. Preventing Mold Growth:

Regular cleaning helps prevent the buildup of moisture and debris that can lead to mold growth, protecting your home and health.

#### 8. Lower Maintenance Costs:

• Preventive maintenance and cleaning can help identify and address minor issues before they become major, more costly repairs.

#### 9. Better Airflow:

· Clean ducts and filters ensure unobstructed airflow, which enhances the efficiency of heating and cooling and improves overall system performance.

#### 10. Enhanced Safety:

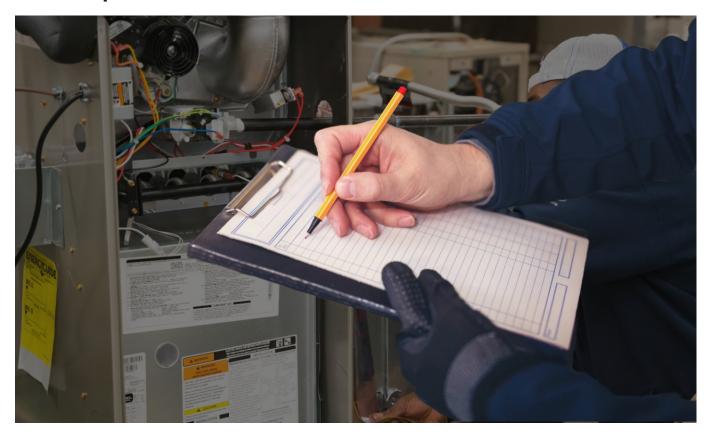
• Regular inspections and cleaning reduce the risk of fire hazards related to dust and debris buildup in the HVAC system.

By investing in regular/systematic AC and duct cleaning, you can ensure a healthier, more comfortable living environment while also protecting your investment in your HVAC system.



#### 1. AC Inspection

**AED 49.00 / Unit** 



#### How it works?

Are you confused about AC service issue? Just call us to solve your confusion at 49.00 AED. Our technician with experience more than a decade will visits you.

Our expert will help you to sort out the issues you are fronting, be it cooling issue, dirty AC, leakage, or any other issue. They will check and detect the root. Our experts will also suggest the service/repair required & prices to your AC grounded on identified issues.

You are free to get the service done at the same time or book a service/repair at your ease We don't compel to take service from us, you will be charged only AED 49.00 as the inspection charges

If Agreed a contract with all details mentioned will be signed by you and our expert on site.

#### Rate card

#### For Each unit as Description Below

Window AC Repair	99 AED
Split AC Repair	99 AED
Duct AC Repair	99 AED
Window AC Cleaning	125 AED
Split AC Cleaning	125 AED
Basic AC Cleaning (filter included)	125 AED
Regular AC Cleaning (duct & filter included)	299 AED
Deep AC Cleaning (coil & filter included)	299 AED

#### Excluded

- · Any Service/repair or cleaning service to resolve the problem
- · Extra material or spare parts procurement



#### 2. Basic AC cleaning (filter included) AED 149.00/Unit



#### What We Do?

- Consultation & inspection to determine the number of units that need cleaning
- Contract with all details mentioned will be signed by you and our expert on site.
- Coverage in surrounding areas to ensure they remain mess free during filter cleaning
- Sanitization using specialized chemicals, then thorough cleaning with a Cold Fogging
- After in-depth inspection, our experts securely close the vents
- · After cleaning, you'll receive a verified invoice for the total units cleaned
- A Report with details shall be sent to you by mail/email upon request

#### Included

Filter cleaning to remove dust and dirt deposit Indoor grills and vents cleaning Drain lines and water tray cleaning Wiping and sanitization of vents Free inspection of the units

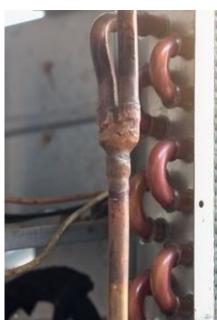
#### **Excluded**

Duct and coil cleaning

Spare parts required to fix the if any issue will be charged extra.

#### 3. Systematic AC cleaning (duct & filter included)

**AED 275.00 / Unit** 





What We Do?

Consultation & inspection to regulate the number of ducts that need cleaning
Contract with all details mentioned will be signed by you and our expert on site.
Cover in and around areas to make sure that they remain clean during the process
Dedicated brush and vacuum to remove deposits of dust, unhealthy molds, fungus, etc.
Sanitization using specialized chemicals, using a Cold Fog Machine
After detailed inspection, our experts securely close the ducts
After cleaning, you'll receive a verified invoice for the total units cleaned & the time taken
A Report with details shall be sent to you by mail/email upon request

Regular AC and duct cleaning offers numerous benefits, improving both the performance of your HVAC system and the overall quality of your indoor environment. Here are the key advantages:

- 1. Improved Air Quality:
- 2. Enhanced System Efficiency:
- 3. Extended System Lifespan:
- 4. Lower Energy Bills:
- 5. Consistent and Reliable Comfort:
- 6. Reduced Odors:
- 7. Preventing Mold Growth:
- 8. Lower Maintenance Costs.
- 9. Better Airflow:
- 10. Enhanced Safety:



<sup>\*</sup> Note: See Benefits of AC cleaning for more detail on page 2

#### 4. Ducted AC Repair Services:

#### **AED 125.00 / Unit**



#### 1. System Diagnosis and Troubleshooting:

- Identifying issues through visual inspection, sound checks, and diagnostic tools.
- Evaluating error codes and system alerts.

#### 2. Refrigerant Leak Detection and Repair:

- Checking for and repairing leaks in refrigerant lines.
- Checking the system with the appropriate type and amount of refrigerant.

#### 3. Thermostat Calibration:

• Calibrating the thermostat for accurate temperature control.

#### 4. Electrical Components Repair:

- Fixing faulty wiring, capacitors, relays, and circuit boards.
- Ensuring all electrical connections are secure and safe.

#### 5. Fan and Motor Maintenance:

• Addressing issues with the blower motor or fan belts. Lubricating motors and fan blades.

#### 6. Compressor and Condenser Unit Repair:

• Diagnosing and repairing compressor issues. Cleaning condenser coils and fan units.

#### 7. Evaporator Coil Cleaning and Repair:

Cleaning dirty or clogged evaporator coils. Repairing damaged coils.

#### 8. Drainage System Repair:

• Unclogging and cleaning the condensate drain lines. Repairing damaged drain pans.

#### 9. Air Filter Maintenance:

• Cleaning and maintaining air filters to ensure proper airflow and air quality.



#### 10. Insulation Repair:

 Fixing insulation around ductwork to improve energy efficiency.

#### 11. Routine Maintenance

 Performing regular maintenance tasks such as checking refrigerant levels, inspecting and tightening electrical connections, and cleaning components to prevent future issues.

**Note:** The above services focus on maintenance and repair of existing components. Replacement of parts and duct cleaning is not included. If any spare parts required will be charged accordingly.



#### 5. Split AC Repair

**AED 125.00 / Unit** 



#### What We Do

Before starting the job, the technician will understand the issues you're facing with your AC Identification of immediate issues such as burnt wire, smell, or sounds, followed by identification of root cause

Contract with all details mentioned will be signed by you and our expert on site. Technician starts the repair process & will share if any additional parts are needed for completion

Post repair, technician will test the AC to make sure solution is working & AC is back up & running

Once repair is complete, you'll receive a verified invoice if any spare parts are used A Report with details shall be sent to you by mail/email upon request

Included
Inspection & diagnosis
Repair based on the issue
The final invoice

#### Excluded

Extra material, spare parts needed to fix the issue are charged based on the market price



#### 6. Window AC Repair

**AED 125.00 / Unit** 



Before starting the job, the technician will understand the issues you're facing with your AC Identification of immediate issues such as burnt wire, smell, or sounds, followed by identification of root cause

Contract with all details mentioned will be signed by you and our expert on site. Technician starts the repair process & will share if any additional parts are needed for completion

Post repair, technician will test the AC to make sure solution is working & AC is back up & running

Once repair is complete, you'll receive a verified invoice if any spare parts are used

Included Inspection & diagnosis Repair based on the issue The final invoice

#### Excluded

Extra material, spare parts needed to fix the issue are charged based on the market price

#### 7. Split AC Cleaning

#### **AED 149.00 / Unit**



Included
Filter cleaning to remove dust, sand and dirt
Indoor coil and vents cleaning
Wiping and sanitization of vents
Free inspection of the AC unit

# Excluded Extra material / spare parts required to fix the issue. It will charged extra basis market price

#### 8. Window AC Cleaning

#### Included

Filter cleaning to remove dust, sand and dirt Indoor coil and vents cleaning Wiping and sanitization of vents Free inspection of the AC units

#### **Excluded**

Extra material / spare parts required to fix the issue. It will be charged extra as per the market price

#### **AED 149.00 / Unit**



#### 9. Deep AC cleaning (coil & filter included)

#### **AED** 350.00 / Unit



#### Included

Coil deep cleaning to remove dust and improve air flow & cooling Filter cleaning to remove dust, sand and dirt Indoor grills and vents cleaning Drain lines and water tray cleaning Wiping and sanitization of vents

#### Excluded

Extra material / spare parts required to fix the issue will be charged extra basis market price



#### 10. Basic central AC cleaning (filters included)



2 Units AED 275.00

3 Units AED 375.00

4 Units AED 475.00

#### What We Do?

Consultation & inspection to determine the number of units that need cleaning Contract with all details mentioned will be signed by you and our expert on site. Coverage in surrounding areas to ensure they remain mess free during filter cleaning Sanitization using specialized chemicals, then thorough cleaning with a jet spray After thorough inspection, the technician securely closes the vents After cleaning, you'll receive a verified invoice for the total units cleaned A Report with details shall be sent to you by mail/email upon request

#### Included

Filter cleaning to remove dust, sand and dirt Indoor grills and vents cleaning Drain lines and water tray cleaning Wiping and sanitization of vents Free inspection of the AC units

#### **Excluded**

Duct and coil cleaning

Extra material / spare parts required to fix the issue. It will charged extra basis market price



# For Any Air-Con Issues Lets Fixit

# Health-Focused AC & Duct Cleaning

- Installation
- · Repair
- · Cleaning
- · AMC



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